

# **Elysian**

## **Whistleblowing Policy**



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**For the purposes of this policy, where the term Elysian is used, it refers to Elysian Animal Assisted Therapy & Learning CIC including Elysian School and Elysian Animal Assisted Therapy and Learning.**

## **Contents**

### Part A - Policy

1. Policy Statement
2. Scope
3. Responsibilities of Elysian
4. Responsibilities of the Employee
5. Trade Union Representation
6. Responsible Officer and Monitoring of Complaints

### Part B - Procedure

7. Raising a Concern
8. How Elysian will Respond
9. Notification of the Outcome of the Concern
10. How the matter may be taken further
11. Protection and Support for Employees
12. Other Concurrent Processes
13. Record Keeping

## Part A - Policy

### Policy Statement

Elysian is committed to achieving the highest possible standards regarding its practices.

Elysian recognises that it is important for all Employees to have a means by which they can raise serious concerns about any aspect of the operation.

Elysian encourages Employees to raise any concerns internally at the earliest opportunity rather than disregarding issues or raising the matter externally.

Elysian will address concerns seriously and undertake as much investigation as is necessary given the circumstances – this may include referral to external agencies.

Elysian will endeavour to advise an Employee of any actions / outcome arising from a complaint where appropriate.

Elysian will provide reasonable support to an Employee who raises a concern.

Elysian will ensure that where a concern is raised, an Employee will be protected from detriment, harassment and victimisation. It is recognised that in certain cases it may be appropriate to consider concerns raised on a confidential or anonymous basis.

This policy explains:

- The mechanism for raising concerns
- The range of responses Elysian may take upon receipt of concerns
- The support and protection available to Employees

### Scope

This Policy and Procedure applies to all Elysian employees. (This policy also applies to agency workers, volunteers, contractors and others working on Elysian premises).

Public Concern at Work defines whistleblowing as:

‘The raising of a concern either within the work place or externally, about a danger, risk, malpractice or wrong doing which affects others.’

The Whistle Blowing Procedure provides a means for Employees to raise concerns about conduct or situations which they believe are inappropriate.

Concerns may include, but are not limited to:

- Conduct which is, has been or is likely to be an offence or breach of law
- Conduct that has occurred, is occurring or is likely to occur as a result of which Elysian fails to comply with a legal obligation
- Acts or potential acts of fraud / corruption or the misuse of public funds / resources
- Miscarriages of justice
- Past, current or likely health and safety risks
- Concerns about any aspect of service provision
- Concerns of a safeguarding / child protection nature
- Unethical or unprofessional conduct that causes concern
- The deliberate concealment of information relating to concerns listed above

Concerns relating to an individual’s own employment should be raised through Elysian’s grievance procedures.

Employees may raise concerns about the practice of anyone who works for or on behalf of Elysian including:

- All Employees
- Management Committee
- Volunteers
- Contractors

Concerns that Employees have may be raised individually or collectively. If collective concerns are

raised staff should be prepared to give their own account during any investigation, should this be required.

There is no time limit for raising a concern – however Employees are encouraged to do so at the earliest opportunity since it may be difficult to address a matter if a significant time has elapsed.

#### Responsibilities of Elysian

- To foster a culture where Employees can feel confident in raising concerns.
- To ensure concerns are fully considered, investigated as necessary and action taken as appropriate.
- To ensure that Employees raising concerns receive feedback on any action taken where appropriate.
- To make employees aware how they can take matters further if they are not satisfied
- To reassure Employees that they will be protected against detriment and reprisal should they raise a concern.

#### Responsibilities of the Employee

- To raise concerns only where there is a reasonable suspicion for doing so
- Not to knowingly raise a false allegation with malicious or vexatious intent
- To engage with internal / external actions to address any concerns – by attending meetings and/or participating in any investigation

#### Trade Union Representation

Employees may wish to consult and seek guidance from their Trade Union representative before making a disclosure under this procedure.

Employees may be accompanied to any meeting by a trade union representative or workplace colleague who is not involved in the area of work to which the concern relates.

#### Responsible Officer and Monitoring of Complaints

The Executive Director in conjunction with the Management Committee has overall responsibility for the maintenance and operation of this policy and procedure.

The Executive Director will ensure the effective implementation of the whistle blowing arrangements, providing training as appropriate, and undertake an annual audit of the whistle blowing arrangements, reporting the outcome to the Management Committee.

The Executive Director will consider:

- The number and types of concerns raised and the outcomes of the investigations.
- Feedback from individuals who have used the arrangements
- Any complaints of victimisation
- Any complaints of failures to maintain confidentiality
- Any relevant litigation
- The level of staff awareness, trust and confidence in the arrangements

Any reporting will not identify the parties to the complaint.

## **Part B – Procedure**

### Raising a Concern

Wherever possible employees should initially raise concerns openly with their line manager or a member of Senior Leadership. In instances of serious concern or where the complaint involves the line manager or Senior Management, complaints may be raised with the Management Committee

Chairman. Should a member of Senior leadership have concerns, these should be raised with the Management Committee Chairman in the first instance.

Concerns may be raised verbally or in writing.

A concern raised in writing should:

- Set out the background and history of the concern - giving names, dates and places where possible
- Give the reason why the Employee is particularly concerned about the situation
- For clarity it would be helpful for the Employee to state that they wish their concerns to be addressed under the whistleblowing procedure

An Employee is not expected to prove the validity of their concern, however they will need to demonstrate that there is a reasonable suspicion for their complaint.

An Employee may invite a Trade Union representative to support them in raising a concern or raise the matter on their behalf or at a subsequent meeting to explore the complaint.

#### How Elysian will respond

Preliminary enquiries may be made to decide on the appropriate course of action. This may necessitate further discussion with the Employee who has raised the concern. On occasion it may not be appropriate for the person who receives the complaint to progress the concern and the matter may be referred to another individual within Elysian or an external organisation. It may be possible to resolve some concerns informally by agreed action without the need for further formal investigation.

Where it is not possible to resolve the matter informally, the action taken by Elysian will depend on the nature of the concern and may include:

- Undertaking an internal management or disciplinary investigation
- Referral to Elysian's auditors
- Referral to another regulatory authority
- Referral to the Police
- Referral to the Local Authority

Within 10 working days of receipt of any concern, the person progressing the matter will write to the Employee to:

- Acknowledge that the concern has been received.
- Indicate how and through whom Elysian proposes to address the matter including whether further investigation or referral to another organisation will be made.
- Give an estimate of how long the investigation will take.
- Indicate whether further information will be sought from the employee and the arrangements for obtaining this where known.

The form of further contact between the Employee and the person progressing the complaint will depend on the nature of the matter raised and the follow up action required. In instances where an investigation is prolonged or referral to an external agency takes place arrangements will be made to provide the Employee with situational updates as far as is practicable.

On occasion the person considering the complaint may determine that it is not appropriate for further action to be taken. This may include where:

- There is no evidence that malpractice has occurred
- The matter is / has been the subject of internal proceedings under another policy

- The matter is / has been the subject of external legal proceedings / been referred to another external agency
- A false and malicious or vexatious complaint has been made

#### Notification of the Outcome of the Concern

Elysian recognises that an Employee raising a concern would wish to be assured that the matter has been fully addressed. Feedback will be provided on the outcome of the complaint, wherever possible.

In some circumstances however it may not be appropriate or permissible to share this information (for example, where legal / disciplinary or regulatory authority action is pending or if sharing information may infringe the duty of confidence owed to a third party). Where it is not appropriate to provide detailed feedback, the Employee will be advised that the matter has been addressed or concluded as far as is practicable.

Where a matter is not to be considered further the Employee who raised the complaint will be advised of this in writing.

#### How the matter may be taken further

This procedure is intended to provide Employees with a mechanism to raise concerns internally within Elysian. Should this process be exhausted and the Employee feels that matters have not been fully/appropriately addressed or that concerns are ongoing they may wish to raise the matter outside of Elysian.

An Employee who intends to raise a concern externally is encouraged to consider carefully whether this is the most appropriate form of action to resolve the issue and whether all reasonable internal steps have been taken.

If a matter is raised outside of Elysian, an Employee should take all reasonable steps to ensure that confidential or privileged information is not disclosed.

#### Protection and Support for Employees

Elysian will take reasonable measures to support and protect Employees who raise concerns:

- Protection from Detriment

Employees raising a concern with reasonable suspicion for doing so will not be subject to discrimination, harassment or victimisation. Should an Employee believe they have been subject to detriment or retribution they should report this to the Management Committee Chairman who may address the matter in accordance with Elysian's disciplinary procedure.

No action will be taken against an Employee where concerns raised are subsequently unproven.

However disciplinary action may be taken against individuals who knowingly make 'false, malicious and / or vexatious allegations.

Should an employee commit a criminal offence in raising a concern (e.g. accepting a bribe or an act of corruption) protection from detriment may be lost and the Employee may be subject to Elysian's disciplinary procedures.

- Confidentiality

The best way to raise a concern is to do so openly. Openness makes it easier for Elysian to assess and investigate the issue. However, it is recognised that there may be some circumstances where an employee would prefer to raise a concern in confidence. Employees should make Elysian aware of this when raising their concern.

Where appropriate every effort and consideration will be given to arrangements to maintain the Employee's confidentiality including off site meetings where appropriate. Every effort will be made not to reveal the Employee's identity, without their prior consent, if this is their wish. However, in

certain cases, it may not be possible to maintain confidentiality if the concern is subject to an external/police investigation where disclosure is required. An Employee will be advised should there be a possibility that their confidentiality cannot be maintained.

- **Anonymous Concerns**

Employees are encouraged to put their name to any allegation where possible. Anonymous allegations will be considered and investigated at Elysian's discretion. In exercising the discretion, the following factors may be considered:

- The seriousness of the issues raised
- The credibility of the concern; and
- The likelihood of confirming the allegation from attributable sources

It should be noted that it may be more difficult to address the concern, support an employee or advise them of the outcome where a concern is reported anonymously.

- **Support**

Employees may wish to consult their professional association or Trade Union if they are a member. Should an employee be required to give evidence in criminal or disciplinary proceedings consideration will be given to appropriate support.

#### Other Concurrent Processes

Where a complaint is raised under the whistleblowing procedure this will not in itself be sufficient to halt any other ongoing processes relating to absence, conduct, performance or redundancy. However, each case will be considered on its merits to ensure that Elysian is acting reasonably.

#### Record Keeping

Notes may be taken of all meetings with the Employee held under this procedure. Where notes are taken a copy will be made available to the Employee. All records will be treated as confidential and processed in accordance with Data Protection which provides individuals with the right to request and have access to certain data.

A central record of whistle blowing will be maintained by the Management Committee. This record will include, a summary of the concern raised, action taken and the resulting outcome. Senior Leadership or Management Committee members who receive whistle blowing concerns must ensure the concern is recorded.

**This Policy will be reviewed every 2 years or earlier if there is a need by the Executive Director**